

AGENDA

SPECIAL COMMITTEE ON ALCOHOL, OTHER DRUGS, AND YOUTH SERVICES

November 15, 2016
Aldermen Barry, Ludwig,
Long, O'Neil, Pappas

5:30 p.m.
Aldermanic Chambers
City Hall (3rd Floor)

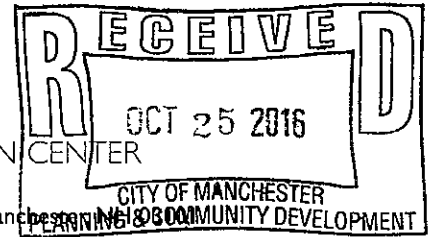
1. Chairman Barry calls the meeting to order.
2. The Clerk calls the roll.
3. Monthly reports submitted by Stephanie Bergeron, Interim CEO, Serenity Place.
4. Discussion regarding the City's partnership with Judge Ken Brown and the Hillsborough County Drug Court.
(Note: Attached is a communication from Mayor Gatsas; referred by the Board on 11/1/16.)
5. Presentation by David Ryan, Assistant Superintendent, regarding a grant from the Manchester Rotary.
6. Update from the Police Department on Granite Hammer and devices for identifying opioids.
7. If there is no further business, a motion is in order to adjourn.

Serenity Place

MANCHESTER'S ADDICTION RECOVERY AND EDUCATION CENTER

An NCADD Affiliate

603.625.6980 • Fax: 603.625.6982 • www.SerenityPlace.org • 101 Manchester Street • Manchester, NH 03101



INVOICE Community Improvement Program

CIP Project 610617

Serenity Place
101 Manchester Street
Manchester, NH 03101

October 25, 2016

City of Manchester
Community Improvement Program
ATTN: Kerrie Poplin, Planner II
One City Hall Plaza
Manchester, NH 03101

Invoice Number: 2

Services Rendered: Detox- 28 Day

For the Period: October 1 – October 25, 2016

Date 11-15-16
Vendor Code _____
Invoice Total 4,750
Fund/Org. 2000C109108
Project # 610617
PO # _____
Approved _____

Dear Ms. Poplin,

Please accept this invoice for the **monthly billing for October 2016** in the amount of **\$4,750** for payment to **Serenity Place** for the Basic operational costs of the crisis services facility and programming.

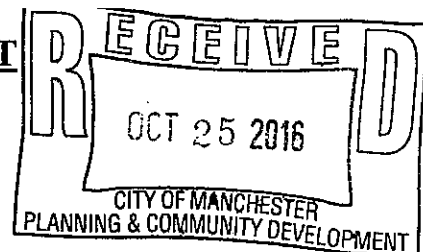
	CIP
Program Budget:	\$47,500
Amount Earned to Date:	\$4,750
Amount Previously Invoiced:	\$9,500
Amount Received:	\$9,500
Amount Requested:	\$4,750
Balance Remaining:	\$33,250

Beneficiary Report Attached: ☒ Yes ☐ No
Project Narrative Attached: ☒ Yes ☐ No

Sincerely,

Stephanie Bergeron
Executive Director
Serenity Place
(603) 625-6980

SUMMARY OF BENEFICIARIES REPORT
FY 2016 – CDBG Public Services (LMC)



AGENCY NAME: Serenity Place

PROJECT NUMBER: 610617 REPORTING MONTH: October 2016

PREPARED BY: Stephanie Bergeron PHONE NUMBER: 625-6980

NUMBER OF NEW (UNDUPLICATED) CLIENTS SERVED THIS MONTH 6

MALE 3 FEMALE 3

FEMALE HEAD OF HOUSEHOLD 0

	#TOTAL		#HISPANIC
WHITE	<u>5</u>	and	<u>1</u>
BLACK /AFRICAN AMERICAN	<u> </u>	and	<u> </u>
ASIAN	<u> </u>	and	<u> </u>
AMERICAN INDIAN / ALASKAN NATIVE	<u> </u>	and	<u> </u>
NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER	<u> </u>	and	<u> </u>
AMERICAN INDIAN/ ALASKAN NATIVE & WHITE	<u> </u>	and	<u> </u>
ASIAN AND WHITE	<u> </u>	and	<u> </u>
BLACK/AFRICAN AMERICAN & WHITE	<u> </u>	and	<u> </u>
AM. INDIAN / ALASKAN NAT. & BLACK / AFRICAN AM.	<u> </u>	and	<u> </u>
OTHER MULTI-RACIAL	<u> </u>	and	<u> </u>

ELDERLY (≥62 Y.O.)	<u>0</u>	EXTREMELY LOW INCOME	<u>6</u>
DISABLED	<u>0</u>	VERY LOW INCOME	<u> </u>
SMALL FAMILY (1-5)	<u>6</u>	LOW/MODERATE INCOME	<u> </u>
LARGE FAMILY(≥6)	<u> </u>	> 80% MEDIAN INCOME	<u> </u>

Serenity Place Detox/28 Day Narrative Report October 2016

Serenity Place's Detox/28-day program continues to provide the necessary residential treatment services to clients seeking substance use disorder treatment. The staff works daily to ensure the long-term success of each client through a high intensity inpatient treatment program including a structured schedule of psychoeducational and treatment groups, recovery activities, and case management and referrals.

The Detox/28-day program was functioning at full capacity through the month of October. We continue to see an overwhelming increase in individuals seeking admission to the Detox/28-day program as the surge of heroin and fentanyl addiction in the City continues and affordable treatment options are not available. We are admitting clients at a quicker rate due to an additional intake coordinator in the intake department and we are able to offer interim services in the Outpatient Services Center as individuals wait for inpatient treatment. We are also able to offer the 28 day program to individuals seeking treatment through Safe Station. 100% of the clients we served in September were unable to pay for services and we are not able to bill for Detox/28-day services when clients have no Medicaid or insurance coverage. We do not have the ability to bill for this service yet as we have not finalized the Healthcare Facility licensing process. We are in the final stages of the licensing process and are waiting for the final walkthrough from the State DHHS. We will not turn anyone away based on their inability to pay.

The 101 Manchester Street facility has been renovated and is operating as a high intensity residential treatment program (28 day program). This program allows eligible clients to engage in an affordable residential treatment program allowing them to stay in Manchester. Clients can then apply for our Transitional Living Program and then receive long-term services through the Wrap Around Care Initiative which is housed at the Outpatient Services Center at 351 Chestnut Street. This program will allow us to provide a full spectrum of treatment care as well as case management and peer support to our clients and is billable through Medicaid and private insurance.



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INVOICE
Community Improvement Program

CIP Project 610717

Serenity Place
101 Manchester Street
Manchester, NH 03101

October 25, 2016

City of Manchester
Community Improvement Program
ATTN: Kerrie Poplin, Planner II
One City Hall Plaza
Manchester, NH 03101

Invoice Number: 3

Services Rendered: Wrap Around Care Initiative

For the Period: September 24 – October 25, 2016

Date 11-15-16
Vendor Code _____
Invoice Total 5,555
Fund/Org. 2000010968
Project # 610717
PO # _____
Approved _____

Dear Ms. Poplin,

Please accept this invoice for the dates listed above in the amount of **\$5,555** for payment to **Serenity Place** for the Basic operational costs of the wrap around care facility and programming.

	<u>CIP</u>
Program Budget:	\$50,000
Amount Earned to Date:	\$16,665
Amount Previously Invoiced:	\$11,110
Amount Received:	\$11,110
Amount Requested:	\$5,555
Balance Remaining:	\$33,335

Beneficiary Report Attached: ☒ Yes ☐ No
Project Narrative Attached: ☒ Yes ☐ No

Sincerely,

Stephanie Bergeron
Executive Director
Serenity Place
(603) 625-6980

Wrap Around Care Initiative
Narrative October 2016

The Wrap Around Care Initiative is operating at Serenity Place's Outpatient Services Center on 351 Chestnut Street. This service offers pre-screening, clinical assessment, and intensive case management services on a walk-in or scheduled basis. Trained certified recovery support workers are available to do an initial pre-screen and assessment. Once the appropriate level of care is determined, licensed Clinicians assist with developing and overseeing a recovery action plan in conjunction with a case manager for each client. Case management is also included with on the spot referrals and appointment scheduling. Domestic violence, trauma, child welfare, legal issues, loss of employment concerns, and other issues that might be present are addressed by the case manager and clinician in the recovery action plan. Continuous Recovery Monitoring calls are made by trained peer support volunteers on a daily basis. Peer support workers are available to meet with clients daily to assist with adherence to their recovery action plan, emotional support, and meeting attendance. Outpatient counseling, Intensive Outpatient Program treatment, and clinically managed withdrawal management (inpatient and outpatient) are services that are available at Serenity Place and/or connections to other available services will be made by the peer support workers and case managers with appointments and intakes being made at that time. Residential treatment is available for those who are assessed at this level of care as determined by ASAM (American Society of Addiction Medicine) at either Serenity Place or through referral.

The Wrap Around Initiative served 70 new, unduplicated clients in the month of October. We have moved into additional space in our Chestnut St. facility and are able provide appropriate space for all clients. The program is fully staffed.

29 of these clients are individuals who came to Wrap came through Safe Station and are still enrolled in services. The clients from Safe Station are in the Wrap program from 9:00 –AM to 3:30 PM. The clients have access to a full day of treatment activities including assessments, case management, referrals to treatment, and scheduled clinical groups. Healthcare for the Homeless has been providing health screenings for our clients and has been providing an outreach nurse to assist clients with Medicaid enrollment. Lunch is also served. Clients are able to return to the Safe Station respite in the evening if necessary and come back to us each morning until we find them treatment at their assessed level of care. Serenity Place credentialed staff are responsible for all of the pickups, including after hours (8:00 PM – 8:00 AM).

We continue to make significant outreach efforts to inform the community about the Wrap Initiative. Of the 70 new clients admitted in October, the referrals were:

- 32 reported that they were not being referred by another agency but coming to us because they are familiar with Serenity Place or learned about Wrap from a friend or family member,
- 29 from Safe Station (who stayed with us), and
- 9 were recent graduates of Serenity Place residential programs.

At the time of intake, the drug of choice indicated:

- 61 clients reported heroin,

- 1 reported other opiates
- 2 reported cocaine,
- 4 reported alcohol, and
- 2 reported methamphetamine.

44 of the clients reported that they are currently residing in Manchester with 6 of them indicating that they have been Manchester residents for the past 3 years. 31 of October's clients reported being overdose survivors with 29 of them reporting they received Narcan. None of these clients were emergency intakes due to an overdose.

SUMMARY OF BENEFICIARIES REPORT
FY 2016 – CDBG Public Services (LMC)



AGENCY NAME: Serenity Place

PROJECT NUMBER: 610717 REPORTING MONTH: October 2016

PREPARED BY: Stephanie Bergeron PHONE NUMBER: 625-6980

NUMBER OF NEW (UNDUPLICATED) CLIENTS SERVED THIS MONTH 70

MALE 51 FEMALE 19

FEMALE HEAD OF HOUSEHOLD _____

	#TOTAL		#HISPANIC
WHITE	<u>67</u> and		<u>3</u>
BLACK /AFRICAN AMERICAN	_____	and	_____
ASIAN	_____	and	_____
AMERICAN INDIAN / ALASKAN NATIVE	_____	and	_____
NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER	_____	and	_____
AMERICAN INDIAN/ ALASKAN NATIVE & WHITE	_____	and	_____
ASIAN AND WHITE	_____	and	_____
BLACK/AFRICAN AMERICAN & WHITE	_____	and	_____
AM. INDIAN / ALASKAN NAT. & BLACK / AFRICAN AM.	_____	and	_____
OTHER MULTI-RACIAL	_____	and	_____

ELDERLY (≥62 Y.O.)	_____	EXTREMELY LOW INCOME	<u>70</u>
DISABLED	<u>0</u>	VERY LOW INCOME	_____
SMALL FAMILY (1-5)	<u>68</u>	LOW/MODERATE INCOME	_____
LARGE FAMILY(≥6)	<u>2</u>	> 80% MEDIAN INCOME	_____



CITY OF MANCHESTER

Theodore L. Gatsas
Mayor

November 1, 2016

Honorable Board of Aldermen
c/o Matthew Normand, City Clerk
One City Hall Plaza
Manchester, NH 03101

Dear Honorable Board of Aldermen,

Please be advised that this afternoon I met with Judge Ken Brown and was informed that Hillsborough County Drug Court will be operational at Hillsborough County North in two weeks. Judge Brown will preside over the court.

It is my hope that we can work together and make the drug court at Hillsborough County North a success by developing strong, meaningful relationships between the court, the city, the greater Manchester community and local businesses. To meet this goal the court currently has the following needs:

- 1) Community service projects for program participants (local clean-up initiatives, graffiti removal etc.;
- 2) Local businesses to participate in an employment partnership program for participants;
- 3) Gift card donations for good behavior incentives.

At this time I would also request that we, as a city, take the following first steps to begin a meaningful partnership with Judge Brown and Hillsborough County North Drug court. These action items include:

- 4) Donations of MTA bus tickets;
- 5) Temporary employment opportunities within the city for program, participants.

Thank you for your consideration and for helping to make drug court a success at Hillsborough County North.

Regards,

Theodore L. Gatsas
Mayor